Before the Federal Communications Commission Washington, D.C. 20554

In the Matter of)	
Structure and Practices of the Video Relay Service Program)	CG Docket No. 10-51

Internet-Based TRS Certification Application

<u>of</u>

BIS RELAY LLC

LISTING OF EXHIBITS

EXHIBIT	Content
Α	CONFIDENTIAL A copy of each lease for each call center operated by BIS (REDACTED)
В	CONFIDENTIAL A description of the technology and equipment used to support call center functions (REDACTED)
С	CONFIDENTIAL Proofs of purchase, leases or license agreements for all technology and equipment used to support their call center functions, including a complete copy of any lease or license agreement for automatic call distribution is attached as confidential (REDACTED)
D	Statement that BIS will file annual compliance reports demonstrating continued compliance with Commission rules.

E	CONFIDENTIAL Corporate Ownership and Call
	Center Employment Documents (REDACTED)
F	CONFIDENTIAL Emergency Call Procedures (REDACTED)
G	CONFIDENTIAL BIS Relay, LLC URLs (REDACTED)
Н	CONFIDENTIAL BIS Relay, LLC Company Handbook and Training Materials (REDACTED)
I	CONFIDENTIAL BIS Relay, LLC Technology Roadmap Summary (REDACTED)

EXHIBIT A

A COPY OF EACH LEASE FOR EACH CALL CENTER OPERATED BY BIS

EXHIBIT B

A DESCRIPTION OF THE TECHNOLOGY AND EQUIPMENT USED TO SUPPORT CALL CENTER FUNCTIONS

EXHIBIT C

PROOFS OF PURCHASE, LEASES OR LICENSE AGREEMENTS FOR ALL TECHNOLOGY AND EQUIPMENT USED TO SUPPORT THEIR CALL CENTER FUNCTIONS, INCLUDING A COMPLETE COPY OF ANY LEASE OR LICENSE AGREEMENT FOR AUTOMATIC CALL DISTRIBUTION IS ATTACHED AS CONFIDENTIAL

EXHIBIT D

STATEMENT THAT BIS WILL FILE ANNUAL COMPLIANCE REPORTS DEMONSTRATING CONTINUED COMPLIANCE WITH COMMISSION RULES

STATE OF TEXAS)	
) ss	
COUNTY OF KENDALL)	

STATEMENT OF COMPLIANCE REGARDING ANNUAL REPORTS

I, Wesley N. Waite Sr., first being duly sworn upon oath, depose and say I am Chief Executive Officer of BIS Relay, LLC. Inc. ("BIS"), an Applicant for certification as a federal Telecommunications Relay Service Fund ("Fund") provider eligible for compensation from the Fund pursuant to section 64.606(a)(2)(iv) of the Commission's rules. Applicants for certification as a Fund eligible provider are to make a statement that the applicant will tile annual compliance reports demonstrating continued compliance with applicable Commission rules following certification. I swear under penalty of perjury that upon a grant of certification. BIS Relay, LLC will file annual compliance reports demonstrating continued compliance with applicable Commission rules for the provision of video relay services on or before the date on which such compliance reports are due.

Pursuant to Section 64.606(g) of the Commission's rules² "such annual compliance reports must update the information required in paragraph (a)(2) of this section³ and include updated documentation and a summary of the updates, or certify that there are no changes to the information and documentation submitted with the application for certification, application for renewal of certification, or the most recent annual report, as applicable." I further swear under penalty of perjury that upon a grant of certification, BIS Relay, LLC will file annual compliance reports in accordance with the entirety of Section 64.606(g) of the Commission's rules.

Such annual reports will be examined by me first hand, and the accuracy and completeness

¹ 47 C.F.R. §64.606(a)(2)(iv). ² 47 C.F.R. §64.606(g) ³ 47 §64.606(a)(2).

thereof will be further verified by me under oath as President and Chief Executive Officer of BIS Relay, LLC subject to penalty of perjury in accordance with the specific officer certification language set forth in Section 64.606(g)(2)(interim) of the Commission's rules.

Wesley N. Waite, Sr.
Chief Executive Office

BIS Relay, LLC

8920 Fair Oaks Parkway, Fair Oaks Ranch, TX 78015

Subscribed and sworn to or affirmed before

me this 26th day of September, 2011.

Notary Public

(Affix seal or stamp)

Notary Public STATE OF TEXAS My Comm. Exp. February 01, 2012

EXHIBIT E

CORPORATE OWNERSHIP AND CALL CENTER EMPLOYMENT DOCUMENTS

EXHIBIT F

EMERGENCY CALL PROCEDURES

EXHIBIT G

BIS RELAY, LLC URLS

EXHIBIT H

CONFIDENTIAL BIS RELAY, LLC COMPANY HANDBOOK AND TRAINING MATERIALS

EXHIBIT I

CONFIDENTIAL BIS RELAY, LLC TECHNOLOGY ROADMAP SUMMARY